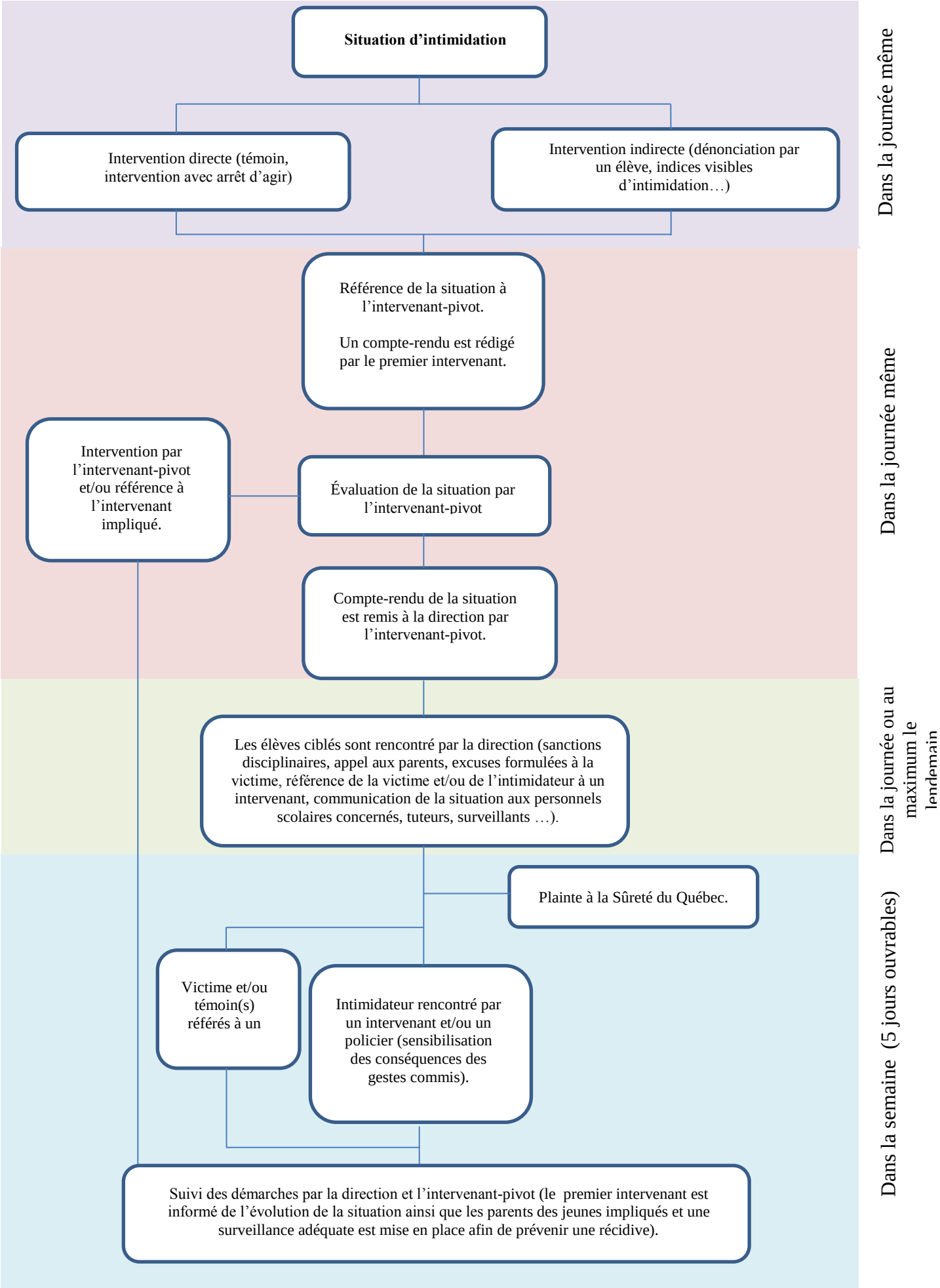Protocole d'Intervention face à l'Intimidation et à la violence